

What to do when death occurs

Home

When a death occurs at home:

- If your loved one **IS** under hospice care, please call the hospice nurse.
- If your loved one is **NOT** under hospice care, please call 911 and a police officer will respond to the home.

Ask the police officer or the nurse to contact any one of our locations.

The following questions will be asked:

- Caller's name and phone number
- Name of the deceased
- Address and directions to the home

Our staff will respond to the location of passing and receive your loved one into our care.

We will contact you and schedule a time that is convenient for you to meet with one of our Directors.

Medical Examiner

When death occurs and your loved one is in the care of the examiner, you will need to authorize them to release your loved one into our care.

We will contact you and schedule a time that is convenient for you to meet with one of our Directors.

Hospitals, Hospices, Nursing Homes

Contact the nurse or physician.

The nurse or physician will come to the room and make the pronouncement of death.

Ask the nurse to contact any one of our locations. Our staff will respond to the location of passing and receive your loved one into our care.

We will call to schedule a time that is convenient for you to meet with one of our Directors.

Out of Area

Contact any one of our locations and a Director will assist you.

If an APASI Travel Policy has been purchased and your loved one has passed more than 75 miles away from their legal address, APASI needs to be contacted before Crevasse's is contacted. The Numbers for APASI are:

Within the USA and Canada

866-609-3111

Outside the USA and Canada, call collect.

609-921-2775

It is important to contact us prior to contacting another cremation provider. This may save time and minimize expenses.

GAINESVILLE

4127 NW 27th Lane, Suite B
Gainesville, FL 32606
(352) 379-3779

OCALA

7651 SW HWY 200, Suite 208
Ocala, FL 34476
(352) 369-0086

JACKSONVILLE

8789 San Jose Blvd, Suite 302
Jacksonville, FL 32217
(904) 990-5274

ST. AUGUSTINE

1740 Tree Blvd, Suite 117
St. Augustine, FL 32084
(904) 789-3457